

OUR CITY. OUR FUTURE.

City Influencers

Survey 15 Results
Accessibility Plan

October 2023



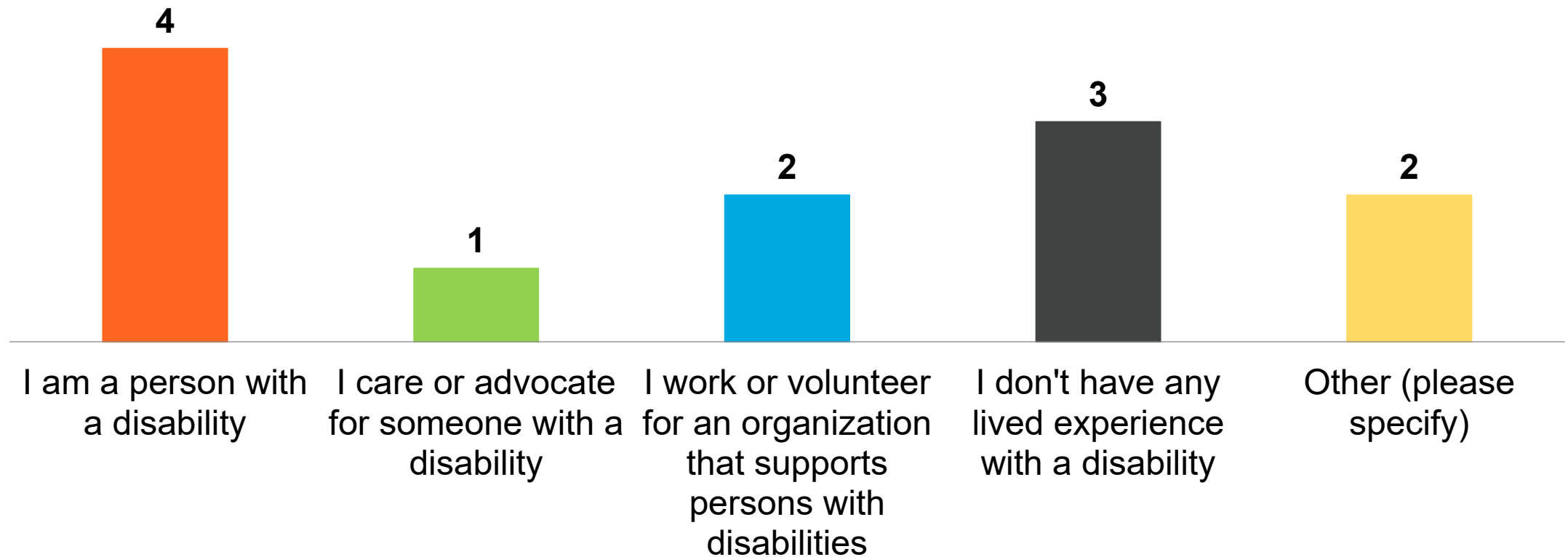
ST. JOHN'S

Accessibility Plan

The City of St. John's is developing an Accessibility Plan to increase accessibility and remove barriers for persons with disabilities. Disabilities can be both visible and invisible and include a physical, mental, intellectual, cognitive, learning, communication or sensory impairment or a functional limitation that, in interaction with a barrier, prevents a person from fully participating in society

Results

Which of the following statements best describes you?

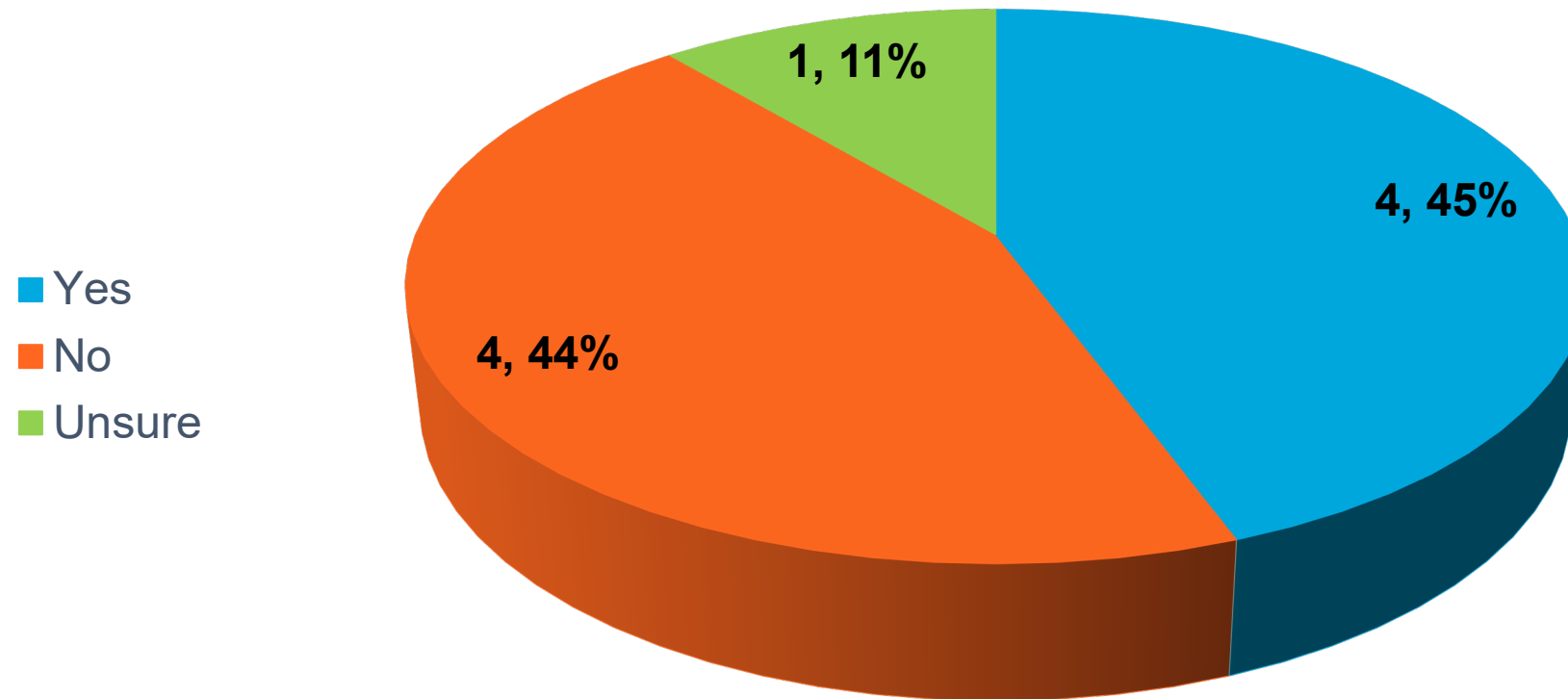


Other: Live with someone who is disabled; have ADHD but don't identify as a person with a disability

n = 12

Results

Have you experienced any barriers accessing programs, services or public spaces operated by the City of St. John's?



n = 9

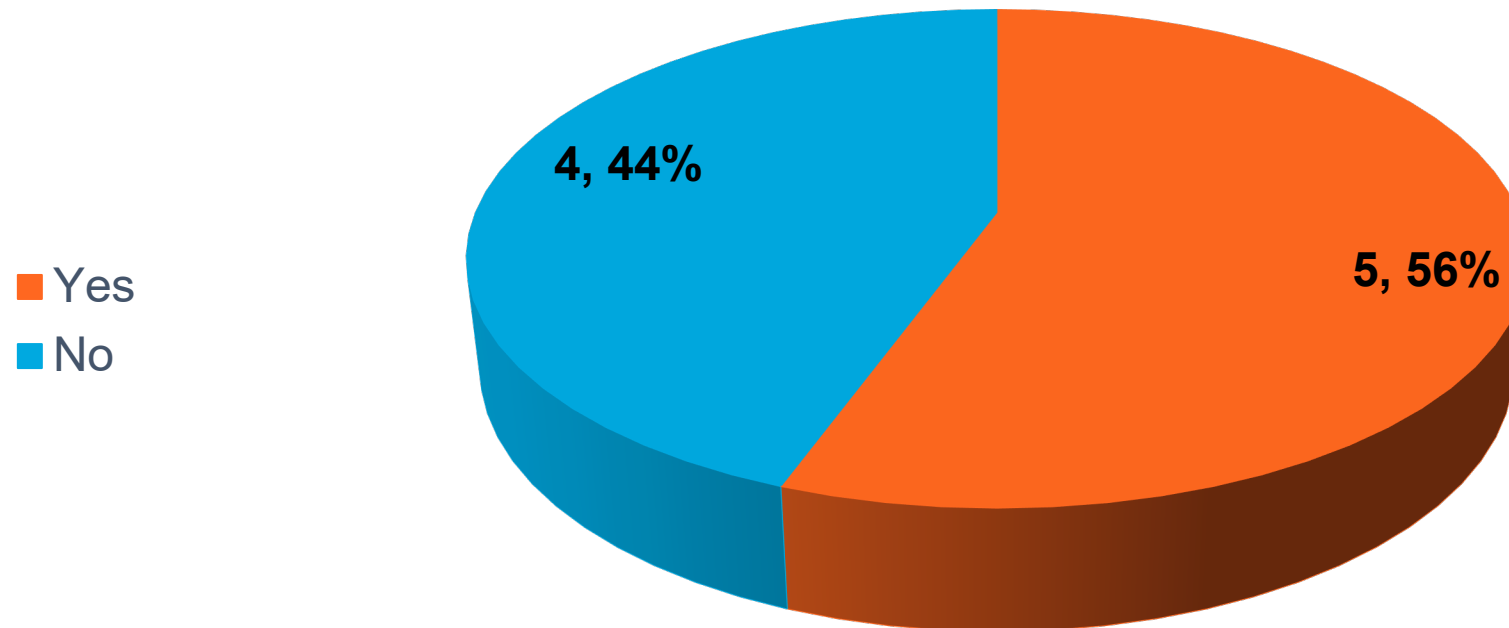
Results

If you would like, please describe the barrier(s) you experienced.

- Financial aid, emotional support
- Accommodation support
- Transit to a program or service
- It was noted that barriers include attitudinal, organizational or systemic, architectural or physical, information or communications, and technological.

Results

Have you experienced any accessibility barriers when looking for employment in St. John's?



n = 9

Results

If you would like, please describe the barrier(s) you experienced.

- Financial aid
- Employers unaware of unseen disabilities
- Lack of health insurance
- People with disabilities report employment barriers that could be addressed by workplace accommodations, such as an inaccessible workplace and lack of transportation. Workplace accommodations could help with transportation or a flexible work schedule.

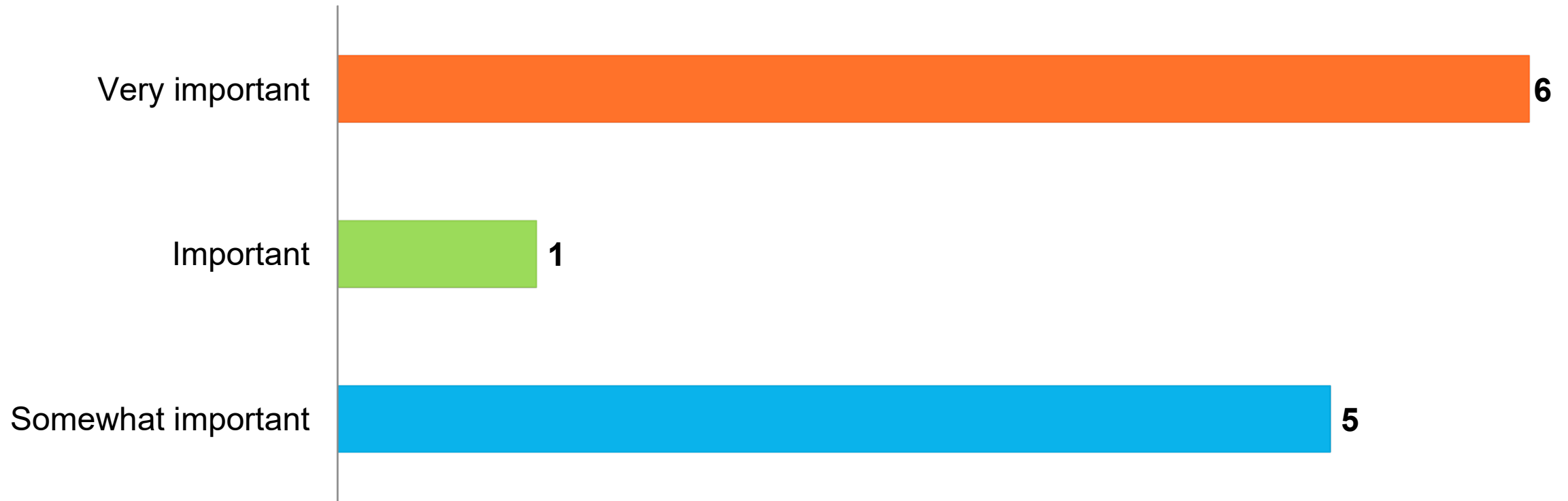
Results

What can the City do to improve accessibility of its programs, services and public spaces?

- Provide additional information on events such as parking information, anticipated attendance numbers etc.
- Policies that promote accessibility and universal design
- Make it clearer how they provide accessible measures
- Make the city more walkable
- Ensure automated doors are working
- Ensure public spaces are safe
- More affordable housing and transportation
- Provide social inclusion programs that include minorities and welcome newcomers.
- Provide financial aid for education
- It was noted that people with disabilities face discrimination if housing, transport, education, employment, health services, and information technology are not accessible.
- Train city staff on how to handle someone with speaking difficulties (not talking over them, allowing them to speak, etc.)

Results

When you think about the City of St. John's as a place to live, how important is accessibility to you?



n = 12

Results

What does an accessible City of St. John's mean to you? (1/2)

- It means a place that is conducive to success for everyone.
- A place to live where everyone, despite different challenges, can live comfortably.
- Walkable city with safe active transportation lanes (dedicated biking, etc) and reliable public transit.
- Safe sidewalks that are wide enough for strollers and mobility aids.
- Allows almost any person, regardless of what disability they have, to get around.
- Public transportation that is available to take people anywhere they need to go.

Results

What does an accessible City of St. John's mean to you? (2/2)

- More accessible parking spaces and accessible washrooms
- More ramps
- Full accessibility to get educational support
- Equitable opportunity to have the same experiences as non-disabled people
- An evolving city
- Everyone can enjoy all public services without barriers

Results

Is there anything else you would like to tell us about this topic?

- Reach out to the disabled community and listen to them when they tell you what they need. Also, lots of businesses will have to renovate to be accessible, subsidize that.
- All public buildings should be wheelchair, rollator and walker accessible. All public buildings should have mandatory motorized doors in/out.
- Snow removal is paltry in the winter. Even in high-use areas like near schools it is insufficient.

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New surveys and survey results will be published monthly. Check out the details from previous [surveys.](#)

